

PET POLICY AND AGREEMENT

1. **Pet fee: \$15/dog/night. Limit: 2 dogs/room. (NO CATS PLEASE)**
2. Guest must **provide proof for service animal** upon check-in to **wave pet fee.**
3. **Pet fee for undeclared pets** upon check-in: **\$100/night/pet.**
4. **Dogs must be leashed** and under direct restraint at all times outside your room and/or on hotel property. Dog must be removed from the room for housekeeping.
5. **Dogs must never be left unattended in the room at any time**, whether or not the dog is in a kennel crate. Unattended dog(s) may be removed from the room or hotel property by animal control without liability on the part of the hotel and guest will assume any/all cost for such removal.
6. **Guest is responsible for cleaning up after the pet on hotel grounds and properly disposing of the waste in the outside dumpster. There will be \$100/violation fee will be charged on guest's credit card.**
7. **Dogs are not allowed in public areas** such as breakfast room, guest laundry room etc.
8. Guests will be given an opportunity to eliminate any **dog noise complaints**. In the event you are unable to satisfy this clause, **you may be asked to leave the hotel without a refund** and will be financially responsible for any and all costs associated with any compensation that may be given to appease a disturbed guest(s).
9. There is a **\$300.00 cleaning fee**, determined solely by management, for a room left in an unsatisfactory condition. Guest agrees and authorizes HERITAGE GRAND INN to assess charges to the credit card on file at registration for any and all damages discovered prior to or after departure, including, but not limited to: pet odor and stains, repair or replacement of hotel property, excessive and/or exceptional cleaning or extermination charges, loss of hotel revenue caused by the dog.
10. We reserve the right to require room changes, removal of dog(s) from the premises, refuse or discontinue service without refund if in the hotel's sole discretion, the dog is considered dangerous, unhealthy, or likely to frighten, harm disturb hotel guests, has damaged hotel property, or for failure to abide by these policies.

The undersigned guest has read, fully understands and hereby agrees to comply with this entire PET POLICY AND AGREEMENT of which a copy has been received and accepts full financial responsibility of any and all charges as outlined above and agrees to indemnify, hold harmless, and defend the HERITAGE GRAND INN, its owners, agents, and employees from any and all liability, damage, fines, claims, losses, or cost of any type including reasonable attorney's fees, arising out of or relating to any claim for personal injury or property damage caused by the dog(s) or Service Dog, and agrees to make reimbursement for such damages on demand. The undersigned further agrees to release, waive, and forever discharge, and covenant not to sue TVIANSU, LLC., DBA: HERITAGE GRAND INN related in any way to this agreement.

Guest Name (Please Print): _____

Guest Signature: _____

Room # _____ **Date:** _____